



NEW ZEALAND DIPLOMA IN IT  
TECHNICAL SUPPORT | Level 5

**aspire2**  
education

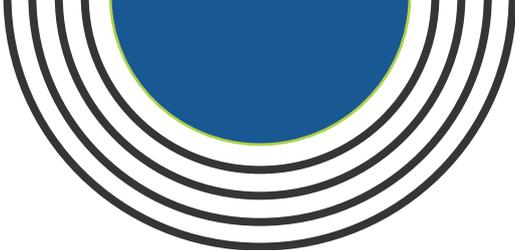
\*NZ domestic students  
study at not cost thanks  
to the TTAF Scheme.

No  
Fees

Must be a NZ Citizen  
or Resident



Gain skills in computer systems, application  
and system software, network support and  
configuration in a New Zealand IT environment.



# NEW ZEALAND DIPLOMA IN IT TECHNICAL SUPPORT

## LEVEL 5

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**A one-year programme that will equip you with the technical knowledge and hands-on experience needed for technical support positions. You will be able to pursue a IT/ Computing career with more confidence or move on to further study.**

### What will I learn?

You will learn to develop basic computer applications, administer databases, and gain an understanding of user support standards. New Zealand's professional, legal, and ethical principles and practices are also covered in this programme.

### Core Papers

There are six modules that include the following topics:

- Modern Data Communications
- Applied Communications
- Systems and Applications Support
- Systems Installation and Maintenance
- Application Design and Development
- Database Development and Design

### Employment Pathways

Graduates of this diploma will have the skills and knowledge to work in IT roles such as computer technician, help desk and technical support officer, entry level network administrator, network engineer, and applications support analyst roles.

### Am I eligible?

This programme is open to anyone aged 18 and over.

Students must have a certificate in Computing Level 3 or Level 4; or completion of Year 12 schooling or international equivalent; and/or appropriate related work experience.

In order to receive free training under the Targeted Training and Apprenticeship Fund, students must be New Zealand citizen or resident or an Australian citizen.

Applicants must be proficient in English.

*Our courses are taught in English, so you need to be able to read and write well in English to understand the course content and requirements.*



### Level 5 Diploma

120 Credits



### Duration

1 Academic Year



### Locations

Auckland, Tauranga, Christchurch



# aspire<sup>2</sup> education

## Contact us

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## Check us out on

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WEBSITE



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